

## Freight2020 Business Collaboration Solution (BCS)

*“Delivering visibility across the logistics network”*

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On an increasing basis, organisations that utilise third party logistics networks are looking to obtain greater visibility of where their products are, when they will be delivered and how their chosen logistics provider is performing in line with a set of defined KPI's. Ultimately increasing the efficiency and lowering the cost of logistics is everyone's goal. Now CMS Transport Systems is able to deliver a fully integrated platform that allows for each stakeholder in the supply chain to potentially obtain the real time visibility using the Freight2020 BCS.

### The Challenge

Historically third party logistics organisations managed the operational aspect of the business with large amounts of paper. This led to a number of critical issues that drove distribution businesses to provide delivery dockets which they required to be returned as Proof of Delivery and the completion of the job. Inevitably this led to massive inefficiency on behalf of the Logistics provider and promptly forced up the cost. With downward pressure on rates from the customer and the threat of losing the work the short term loser in the relationship is typically the Logistics Provider.

Ironically distribution business, both large and small, have for many years utilised integrated supply chain software technology within their own businesses to ensure that that they are run at their most efficient.

### How Does The Freight2020 BCS Deliver Value?

The crux of the solution is to enable the logistics provider to receive inbound work electronically. The integration path ensures that work is routed to the correct logistics provider utilising state of the art technology to map and route information.

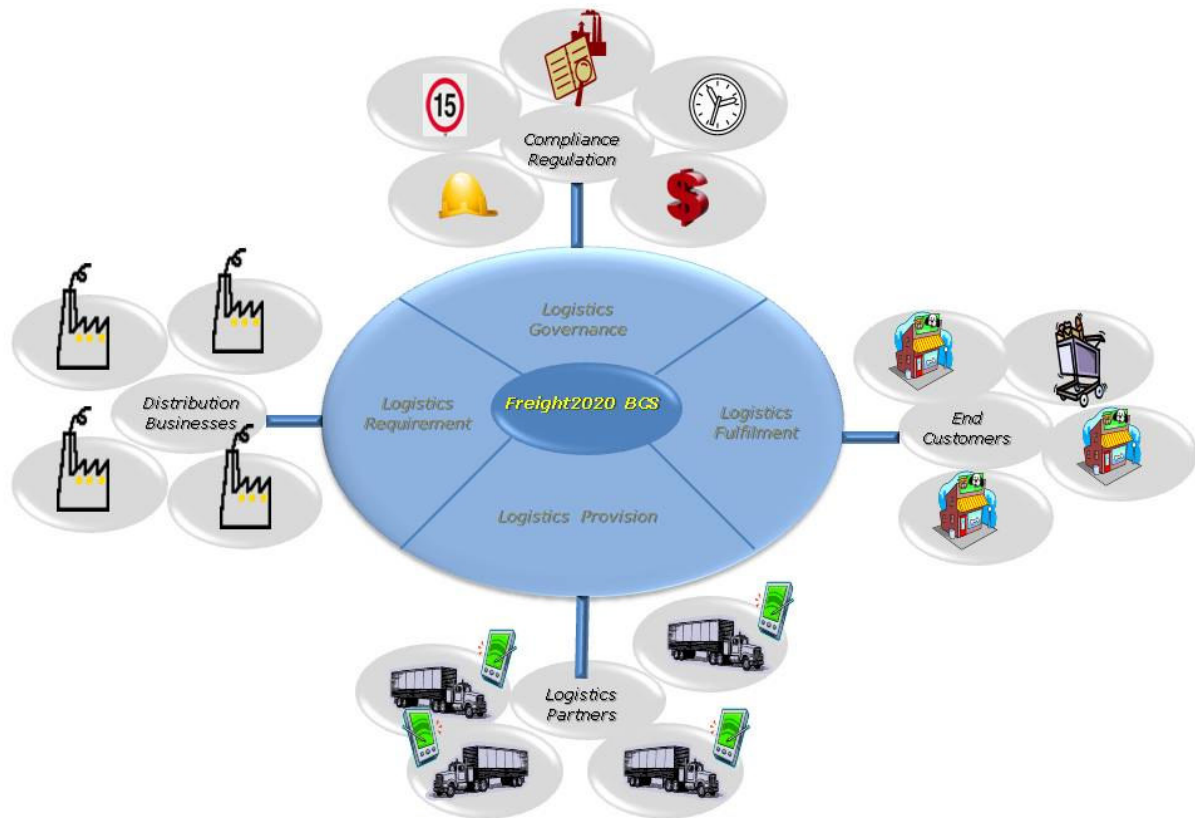
Once the Logistics Provider has received the inbound work they are able to efficiently define how the work is to be undertaken utilising the Freight2020 Freight Management System (FMS). Vehicles can be scheduled with work for the day's activities or with what is known at any point in time.

The integrated GPS Tracked Operational Mobility Environment (TOME) ensures that the driver is given the correct information as provided by the customer and validated by the FMS. Unexpected changes to the plan can be catered for on the fly with the reallocation process when required.

Updates to the work can be relayed back to the customer typically on an exception basis, ensuring that all the stakeholders of the supply chain remain informed.

KPI data can be collected in real time and issues such as late deliveries can be addressed prior to the actual delivery time.

## Freight2020 BCS In Action



### Who Benefits

Firstly the customer who is getting goods delivered on time efficiently and at the least possible cost. The downstream customer who is has been able to organise staffing levels efficiently around the knowledge of when the delivery will occur. Thirdly the Logistics Provider who has gained efficient use of assets deployed and has therefore been able to provide a higher value service to the customer.

Other benefits include reduced supply chain risk; reduced carbon foot print; increased profitability for all participants; faster revenue collection for all participants.

### How Do You Obtain These Benefits

Simply call CMS Transport Systems and speak to one of our industry specialist consultants on 03 9699 7988 or visit [www.freight2020.com](http://www.freight2020.com) and follow the prompts to contact us.

### About CMS Transport Systems

For over 28 years CMS have been successfully providing world class solutions to the Australian Logistics Industry that deliver positive outcomes. The core of our success has been built around our Freight2020 Logistics Management Solution. Based in South Melbourne our customers include some of Australia's largest third party logistics providers..